

Mountain Resort Risk Management Compliance Checklist

Business & Legal Compliance

- Current business licenses and permits displayed and up to date
- Insurance policies active and adequate for resort activities (general liability, property, workers' comp, event coverage)
- Risk management plan documented and reviewed annually
- Legal waivers reviewed by legal counsel and updated as required
- Vendor and contractor agreements include safety and liability clauses

Facilities & Infrastructure Safety

- Chairlifts, gondolas, and tows inspected and certified to meet regulatory requirements
- Trail maps updated and clearly displayed at all key locations
- Signage for hazards, boundaries, and closures in place and visible
- Lighting in parking lots, walkways, and public areas functioning and adequate
- Fire safety equipment inspected and accessible (extinguishers, hydrants, alarms)

Staff Training & Certification

- All safety-critical roles have current certifications (ski patrol, lift operators, first aid)
- Staff trained in emergency response procedures and evacuation plans
- Annual safety training conducted and documented
- Communication protocols in place for incident reporting and hazard alerts

Guest Safety & Communication

- Clearly posted rules and code of conduct for all activities
- First aid stations staffed and stocked in accessible locations
- Emergency contact information clearly displayed on maps and signage
- Rental equipment inspected, maintained, and sanitized regularly
- Incident and accident logs maintained and reviewed

Environmental & Operational Considerations

- Weather monitoring systems in place and regularly checked
- Avalanche control and terrain hazard mitigation plans active
- Waste management and environmental protection protocols followed
- Water quality testing completed for resort water sources
- Fuel and chemical storage meets environmental safety standards

Emergency Preparedness

- Written and tested emergency action plan (EAP)
- Evacuation routes mapped and communicated to staff and guests
- Search and rescue coordination plan in place with local agencies
- Backup power and communications systems tested regularly